



Antioch University Connected | 900 Dayton Street, Yellow Springs, OH 45387-1623 | online.antioch.edu

April 30, 2016

Dear AU Connected students,

Welcome to Summer 2016. We hope that you will be able to enjoy a week of rest and relaxation prior to the beginning of Session A classes on May 9th.

Antioch University is undergoing a major technological initiative as we transition from the Spring 2016 semester to Summer 2016. This transition to a new academic year brings with it a few technological changes that affect where you access your student academic records and financial accounts information. We know that you have experienced some difficulties during this time, and we want to assure you that we are aware of these challenges and are working hard to get them rectified quickly. These items are addressed below:

Registration

We know that there has been a delay in getting some of you registered for your Session A courses. We have identified the problem and will have everyone registered for your courses early next week, so that you will be able to access your courses on Thursday, within the standard preparation time for the first day of your classes.

Student Accounts

Those of you who have been registered for your Summer courses have received bills that include the charges for both Session A and Session B. We want to assure each of you that even though your student account has been billed for the entire summer semester, **you are responsible for the Session A tuition and fee only at this time**, whether you use personal finances or financial aid to fund your education.

If you want help in determining the amount that you owe for Session A, or if you run into any issues paying an amount that differs from the total amount due when logging into AUView (see note below), please contact Jackie Dailey via email (jdailey1@antioch.edu) or by phone ([937-769-1038](tel:937-769-1038)). As always, Jackie is available to assist you with your student accounts concerns.

Access to Student Academic and Financial Records

The technology transition is represented, in part, by a new button on AUDirect, called AUView. Your Student Account information is already available through AUView. As mentioned above, if you have any questions about your student financial account, please contact Jackie Dailey.

All of your academic records will be moved over to AU View over the next few months, and beginning in the Fall, you will use AU View to access following information:

- Your evaluations
- Update Contact Information
- Existing Academic Credit History
- Program Evaluation (degree audit)

Until then, please continue to use myAntioch to access this information.



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Personnel Change

And finally, last week, we had a change in your Student Service Coordinator. Ashley Ferguson has left our team to pursue her own academic dreams. We will miss Ashley and appreciate all of her support and hard work over the past two years. We are thrilled, however, to welcome another Jackie -- *Jackie Costello* -- as your new Student Services Coordinator. Jackie can be reached at (Jcostello1@antioch.edu) or by phone at [855.792.1049](tel:855.792.1049) option 3 (toll-free) or [937.767.1961](tel:937.767.1961). We are confident that you will receive the best of support from Jackie.

We know that unanticipated complications present challenges that may be difficult to manage with your already busy schedules. We apologize for these inconveniences and want to assure you, again, that we are doing our very best to get everything in order before your Summer 2016 classes begin.

We wish you success in the new academic year.

Joe Cronin, Director, Undergraduate Studies

Liz Carson-Murphy, Division Administrator and Academic Advisor

Jackie Costello, Student Services Coordinator

Jackie Daily, Student Accounts Specialist

Tina Bunch, Financial Aid Director

Karen Crist, Student Services Officer and Disability Support Services Coordinator